



ANAHEIM PUBLIC UTILITIES

# HOME INVESTMENT PACKAGE

INVEST IN YOUR HOME AND ENJOY THE REWARDS





THERE IS A NEW BREED OF HIGH-PERFORMANCE HOMES THAT DO SO MUCH MORE THAN KEEP THE RAIN OFF AND THE WIND OUT. THESE HOMES:

- ARE ACES AT ENERGY EFFICIENCY
- DO WONDERS REGULATING INDOOR TEMPERATURES
- COST LESS TO RUN
- KEEP YOU SAFER
- KEEP OUR ENVIRONMENT IN MIND BY OPERATING CLEANER AND MORE SUSTAINABLY

IT ALL ADDS UP TO HIGHER HOME VALUE AND LOWER ENERGY COSTS.

## HOME INVESTMENT PACKAGE

# INVEST IN YOUR HOME AND ENJOY THE REWARDS!



*The Air Conditioning Refrigerant Charge Test checks your unit's performance so that you can maximize indoor comfort levels.*

### ONE EASY PROGRAM WITH SO MANY WAYS TO MAKE YOUR HOME SAFER, GREENER, MORE EFFICIENT, VALUABLE, COMFORTABLE AND ENERGY SMART

Thanks to Anaheim's Green Connection and the national Home Performance with ENERGY STAR® program, you can turn your house into a high-performance home. It's all part of Anaheim Public Utilities' Home Investment Package (HIP).

The Home Investment Package begins with a whole-home audit that reviews all key areas, from lighting and appliances to ventilation, heating, cooling and insulation. In the end, you'll know exactly where your home is underperforming and what you can do to really make it perform. When you're ready to move forward with any of the recommendations, HIP is ready, too, with a Building Performance Institute (BPI) certified contractor, who works with you to complete your upgrades. Did we mention the low-interest financing and rebates? Many of the products and services qualify you for those, as well.

## IS THE HIP PROGRAM RIGHT FOR YOU?

There are many reasons to upgrade your home's performance. If any of the following resonates with you, we invite you to explore everything HIP has to offer:



- Are you interested in maximizing the value of your home?
- Are you interested in lowering your energy bills?
- Are you considering replacing any of your appliances or heating and ventilation equipment?
- Are you planning to renovate or remodel part of your home or add on to it?
- Is it important to you to use equipment and systems that conserve energy and minimize their impact on our environment?
- Do you want to improve your home's comfort and livability?
- Do you want to ensure your home is state of the art?



*A Combustion Safety Test on your water heater will ensure that it is operating safely and efficiently.*

## THE HOME INVESTMENT PACKAGE CAN HELP YOU

- Lower your utility bills
- Save energy — up to 30%!
- Improve air quality and comfort
- Increase the life and value of your home by eliminating such problems as leaks, poor drainage and mold
- Improve safety throughout your home
- Lower your home-maintenance costs
- Raise your home's resale value



## THE ENERGY STAR® ADVANTAGE

ENERGY STAR is a joint program of the U.S. Environmental Protection Agency and the U.S. Department of Energy that helps consumers save money and protect the environment through energy-efficient products and practices. Anaheim's Home Investment Package is ENERGY STAR-approved to help you evaluate every major area in your house and recommend improvements, upgrades and alternatives that carry the ENERGY STAR rating — those products and systems are proven to save energy and minimize environmental impact. In 2006 alone, Americans using ENERGY STAR-approved products saved \$14 billion on their utility bills!



### INSULATION

Typical insulation isn't usually enough to regulate home temperatures effectively. High-performance insulation in walls, floors and attics helps decrease energy use and make your home more comfortable year-round.



### VENTILATION SYSTEMS

After properly sealing air and heat leaks, an adequate ventilation system is necessary to maintain good air quality. ENERGY STAR sanctions three different ventilation options, including exhaust only, balanced ventilation and heat recovery.



### WINDOWS

Today's high-performance windows can significantly reduce winter heat loss and summer heat gain. They can also improve your view, reduce condensation, and minimize fading of fabric and furniture through UV coatings.



### LIGHTING

Newer, ENERGY STAR fixtures and bulbs use less energy without sacrificing performance or design. Changing just five fixtures or bulbs in your home can save about \$60 each year in energy costs. Energy-efficient bulbs also last up to 10 times longer!



### APPLIANCES

ENERGY STAR appliances cost less to operate. That means you can use 50% less water and 40% less energy to wash and dry clothes, save up to \$100 each year on your refrigerator and count on cleaner dishes using less water with a certified dishwasher.



### COOL AND HEATING

Up to half your home's energy goes to heating and cooling. With proper home sealing, a programmable thermostat, and a well-maintained, energy-efficient heating and cooling system, you can save as much as 20% annually on total energy costs.



# A SAFER, MORE EFFICIENT HOME BEGINS HERE

THE TYPICAL HOME LOSES 25% OF ITS HEATING AND COOLING THROUGH SMALL CRACKS AND GAPS. THESE OPENINGS CAN INVITE MOLD, MILDEW AND STRUCTURAL DAMAGE. AFTER A SPECIAL TEST, YOUR CONTRACTOR WILL LOCATE THESE CRACKS AND DEVISE A PLAN TO SEAL THEM.

## AIR SEALING





**WHY A BPI-CERTIFIED CONTRACTOR?** THE BUILDING PERFORMANCE INSTITUTE IS NORTH AMERICA'S PREMIER BUILDING PERFORMANCE CREDENTIALING ORGANIZATION. BPI'S MISSION IS TO ENSURE THAT THOSE CERTIFIED THROUGH ITS PROGRAMS FULLY UNDERSTAND THE COMPLEX INTERACTIONS IN A HOUSE THAT CAN AFFECT HEALTH, SAFETY, COMFORT, ENERGY PERFORMANCE AND DURABILITY. AFTER STRINGENT WRITTEN AND FIELD EXAMS, THE BPI-CERTIFIED PROFESSIONAL CAN DIAGNOSE KEY PERFORMANCE ISSUES AND OUTLINE A SOUND COURSE OF ACTION. SO, YOU CAN BE ASSURED OF AN HONEST ASSESSMENT AND A QUALITY JOB.

H O M E   I N V E S T M E N T   P A C K A G E

## AN INSIDE LOOK AT HOW HIP WORKS



*Checking appliances and systems for carbon monoxide leakage is a critical step in a comprehensive home assessment.*

**FAST, FRIENDLY AND PROFESSIONAL  
THAT'S WHAT YOU CAN EXPECT FROM THE HIP PROGRAM  
HERE'S AN OVERVIEW OF THE PROCESS:**

### 1. THE COMPREHENSIVE HOME ASSESSMENT

It all begins with a complete assessment of your home. A specially trained, BPI-certified contractor will inspect your home and use special diagnostic equipment to test appliances and major home systems for health, safety and efficiency. You are welcome to go along on the inspection and ask questions along the way. The contractor will then document any potential problem areas based on current health, safety and efficiency standards. While many BPI-certified contractors do charge a reasonable fee for this inspection, you are eligible for a rebate, as well as financing options for many measures should you decide to hire them to complete the work.

### 2. THE PROPOSAL & CONTRACT

Your contractor will include his findings and recommendations for repairs and upgrades in a formal proposal to complete the work. This report will also outline estimates of how much energy and fuel you might save — and over what period of time — using the new systems. Once you have decided on the improvements you want, your contractor will detail this work, the associated costs and payment terms in a written contract. These costs will be fixed and cannot change without your written consent. If all looks good, you then sign the contract, and discuss start and finish dates.

### 3. INSTALLATION

While your contractor is the one primarily involved in this step, you'll be doing your part, as well. And, that means taking an interest in the job's progress, reviewing the day's work and learning about the new systems in your home so you know how they operate. Your contractor will walk you through the steps.

### 4. FINAL TESTS

Now that your home is more air tight and efficient, it's time to repeat the original tests performed during the initial assessment. This is to document improvements, as well as to make sure there are no safety or performance issues due to the changes in your home's overall performance. Your contractor will fix any problems and make sure your new systems comply with program standards. Once all looks good, you will sign a certificate of completion.



*Air Duct Pressure Testing pinpoints leaks that can lead to higher energy bills and lower efficiency.*

## THE REWARDS ARE JUST A SIMPLE STEP AWAY

Whether you're looking to improve energy efficiency, replace old appliances, renovate part of your home or simply make your home safer and more valuable for many years to come, it all begins with a home assessment.

**Call 866/219-3496 to schedule yours today**

One of our representatives will give you the answers you need to make all the right decisions for your Home Investment Package.



## **YOU HAVE QUESTIONS. WE HAVE ANSWERS!**

### **WHO RUNS THE HIP PROGRAM?**

The Home Investment Program (HIP) is part of Anaheim's Green Connection initiative, which offers incentives, help, and information to encourage city residents and businesses to embrace energy and resource efficiency and sustainability. HIP is modeled after the federal Home Performance with ENERGY STAR® program and incorporates its strict, official guidelines as well as the expertise of certified Building Performance Institute contractors.

### **HOW LONG DOES A HOME ASSESSMENT TAKE?**

Usually 1-3 hours, depending on the size of your home. Your contractor will create a detailed schedule should you wish to go ahead with recommended improvements or upgrades.

### **HOW MUCH DOES IT COST?**

Each approved contractor sets a reasonable fee to assess your home. You can ask prior to scheduling an inspection. Should you choose to have your contractor go ahead with any recommendations, you may be eligible for rebates and special financing through the program.

### **ARE THE AUDITORS QUALIFIED?**

Every inspector on Anaheim's approved list is certified by the Building Performance Institute, North America's leading credentialing organization. Through testing and credentialing, they ensure BPI contractors are 100% qualified to inspect your home and to complete any recommended improvements according to Home Performance with ENERGY STAR® guidelines.

### **WHO CAN BENEFIT FROM THE HIP PROGRAM?**

Anyone who has an interest in making his or her home more efficient, safe and durable. You might be already considering renovations or replacing old appliances, or you simply may wish to ensure your home performs at its peak and as energy efficiently as possible.

### **WHAT REBATES ARE AVAILABLE?**

After deciding to move ahead with improvements, you may receive a waiver of permit fees (up to \$1,000) for energy-efficient improvements, up to \$14,000 in incentives to install solar PV systems and hundreds of dollars in ENERGY STAR® rebates.

### **WHAT ABOUT FINANCING?**

Special low-cost financing will be provided by the Electric & Gas Industries Association (EGIA). Call **866/367-3442** to speak directly with an EGIA representative.

### **HOW DO I GET STARTED?**

Simply call our toll free number at **866/219-3496**. You may also visit the city's Web site at [www.anaheim.net](http://www.anaheim.net) and click on Public Utilities. Then, click on HIP under Green Connection.

### **EN ESPAÑOL**

Para más información sobre el Home Investment Package, un nuevo programa para su hogar que puede hacer lo más seguro, más verde, más eficiente, valioso, cómodo y energéticamente inteligente, llame **866/219-3496**.

**THE REWARDS ARE JUST A SIMPLE STEP AWAY**

**Call 866/219-3496 to schedule your home assessment today**

## **HOME INVESTMENT PACKAGE**

ANOTHER GREEN CONNECTION PROGRAM BROUGHT TO YOU BY



**PUBLIC UTILITIES**

[www.anaheim.net](http://www.anaheim.net)